



We hope that you and your loved ones are well.

Due to the global COVID-19 pandemic, DENCAP is extending grace periods for premium payments and waiving all payment related fees. This change allows you to maintain continuous coverage in the case of an emergency, but also allows you to hold off on this expense during a time in which you may be experiencing a financial hardship. DENCAP will work with you on a re-payment plan at a future date that has yet to be determined.

These policies will be reviewed monthly to determine if they will be extended and/or changed. If you wish to defer your premium payment, please contact our offices at 313-972-1400 or send us an email indicating the subscriber's first and last name, member ID, and your desire to defer payment to info@dencap.com. For your cyber-security safety, please do not include additional personal information in your email.

Dental offices are re-opening for non-emergency care, and we know dentists will adopt policies to protect their staff and their patients against COVID-19. Your office can help you decide if now is the right time for you to get your cleaning and exam. Call your office to schedule your next appointment.

May 28, 2020