



Nondiscrimination Notice and Language Services

Discrimination is against the law

DENCAP Dental Plans complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. DENCAP Dental Plans does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

DENCAP Dental Plans:

- Provides free (no cost) aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Information in other formats (large print, audio, accessible electronic formats)
- Provides free (no cost) language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact DENCAP Dental Plans Customer Service, 24 hours a day, 7 days a week at **1-313-972-1400**.

If you believe that DENCAP Dental Plans has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

- **DENCAP Dental Plans
Member Grievances**
45 E. Milwaukee St.
Detroit, MI 48202
1-313-972-1400
- If you need help filing a grievance, DENCAP Dental Plans Customer Service is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, through the Office for Civil Rights Complaint Portal available at **ocrportal.hhs.gov/ocr/portal/lobby.jsf**, by mail or phone at:

**U.S. Department of Health
and Human Services**
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019
(TDD/TTY: 1-800-537-7697)

Complaint forms are available at:
hhs.gov/ocr/office/file/index.html.

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